8. PROVIDER QUESTIONS

If you represent a provider, please answer these questions.

1. What best describes the type of provider you are?

- ◯ Health system/hospital
- ◯ Physician practice
- ◯ Pharmacy
- ◯ Home Health
- ◯ DME supplier
- ◯ Laboratory
- ◯ State Agency
- ◯ Dental practice
- ◯ Other (please specify)

2. How many Clinical FTEs (doctors, nurses, nurse pracitictioners, physician assistants, therapists) are in your organization?

- ◯ 1
- ◯ 2-10
- ◯ 11 to 100
- ◯ 101-1000
- ◯ Greater than 1000

9.

1. When do plan to start your impact assessment?

- ◯ Already complete
- ◯ Sept-Dec 2011
- ◯ 2012 or later
- ◯ Unknown

2. What is the expected completion date of your ICD-10 impact assessment?

- ◯ Already complete
- ◯ Sept-Dec 2011
- ◯ 2012 or later
- ◯ Unknown

3. When do you expect to complete business changes (documentation, superbill changes, workflow redesign) for ICD-10 implementation

- ◯ Already complete
- ◯ Sept-Dec 2011
- ◯ 2012 or later
- ◯ Unknown

4. When do you expect to receive clincial and revenue software changes for ICD-10 implementation?

- ◯ Already received
- ◯ Sept-Dec 2011
- ◯ 2012 or later
- ◯ Unknown

5. What is the your expected date to begin external testing with health plans/trading partners?

- ◯ Prior to 2013
- ◯ January – June 2013
- ◯ July 2013 or later
- ◯ Unknown

6. What are some of the key findings/learnings you identified as part of your Impact Assessment?

7. What are some of the obstacles/issues that have caused delay and/or lack of progress in ICD-10 planning and implementation? (check all that apply)

- [ ] Expectation that date will change
- [ ] Significant business impacts
- [ ] Significant IT impacts
- [ ] Staffing
- [ ] Lack of knowledgeable resources
- [ ] Budget
- [ ] Competing internal priorities
- [ ] Other regulatory mandates
- [ ] Vendor readiness concerns
- [ ] Coordination with trading partners/business associates
- [ ] Lack of executive sponsorship

Other (please specify)

8. How do you plan to produce ICD-10 codes?

- ( ) Choose ICD-9 code and then crosswalk to an ICD-10 code
- ( ) Choose ICD-10 code directly
- ( ) Mix of the two previous answers
- ( ) Other (please specify)

9. What is the sense of urgency around ICD-10 in your organization?

- ◯ Very urgent
- ◯ Somewhat urgent
- ◯ On the radar, work is just starting
- ◯ Aware, but no action
- ◯ No urgency at all

10. Have you identified staff requiring training?

- ◯ Yes
- ◯ No

11. Have you developed a training plan for your organization?

- ◯ Yes
- ◯ No

12. Have your clinical vendors provided information on their ICD-10 product delivery and installation?

- ◯ None
- ◯ Some
- ◯ All
- ◯ Unknown

13. Have your revenue cycle vendors provided information on their ICD-10 product delivery and installation?

- ◯ None
- ◯ Some
- ◯ All
- ◯ Unknown

14. Do you have confidence that your clinical system and revenue cycle vendor(s) will deliver ICD-10 products/services in time for you to test and and implement in time to meet the ICD-10 compliance date?

- ◯ Very confident
- ◯ Confident
- ◯ Somewhat confident
- ◯ concerned
- ◯ very concerned

15. Have you received information from your major health plans on ICD-10 plans?

- ◯ Yes
- ◯ No
- ◯ Unknown

16. You are now at the end of the questions. Are you satisfied with your answers? If you answer yes, you will have completed the survey. If you answer no, you will have a chance to revise your answers.

- ◯ Yes
- ◯ No