

# **Frequently Asked Questions**

#### WHAT ARE THE KEY BENEFITS?

- · Identifying and educating key leaders and stakeholders
- Assessing capabilities and identifying opportunities for further development
- Developing a prioritized action plan with supporting resources

#### WHAT DOES THE PROCESS INCLUDE?

There are four components of the PSH Consult:

- Pre-Assessment Webinar This 60-minute webinar will include:
  - An introduction to the PSH, including the basic framework and rational for the model
  - o PSH in the context of national trends in population health and value-based care
  - An overview of the assessment process and expected outcomes
- Assessment Tool This 90-item survey will ask your team to evaluate:
  - Current organizational knowledge of key PSH principles
  - o Current organizational capabilities for core PSH competencies
  - Opportunities for improvement and further development
- Post-Assessment Webinar This 60-minute webinar will include:
  - o General findings and overall results of the readiness assessment
  - o Organizational strengths and opportunities for improvement
  - Recommended next steps and key resources
- CME Evaluation This brief online evaluation form is required to secure CME credit.

# WHO SHOULD PARTICIPATE?

One member of your team should be designated to serve as the "PSH Consult Champion." This person will work with the ASA and Premier team to schedule the pre- and post-assessment webinars and will be responsible for submitting the completed team assessment tool for analysis.

In addition to this champion, you are encouraged to select a multidisciplinary team to participate in the webinars and provide input on the scoring of the assessment tool. Recommended team members include:

- Administrators (health system and/or practice)
- Care Managers
- Executive Team Leaders
- Physicians, including:
  - Anesthesiologists
  - Hospitalists
  - o Primary Care Providers
  - Surgeons
  - Other specialists
- IT Leaders and Staff
- Performance Improvement Leaders and Staff
- Quality Leaders and Staff

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#### HOW MUCH TIME IS REQUIRED TO COMPELTE THE ASSESSMENT?

The assessment consists of a survey tool with nearly 100 items. The time required to complete the tool will vary, depending on the approach used. There are a number of different approaches to consider, including:

- Champion-Led Approach: The champion completes the assessment tool on behalf of the team, seeking
  input from others on specific sections or items as needed.
- Individual, Then Group Approach: Each member of the assessment team completes part or all of the tool individually. Then the team meets as a group to discuss responses, resolve any scoring inconsistencies, and finalize the team assessment together.
- Group-Only Approach: The team meets to complete the assessment together, without doing so individually
  first.
- Divide-and-Conquer Approach: The champion assigns specific sections or items within the assessment tool to individuals (or teams) to complete and then compiles the responses into the final team assessment.

Depending on the approach selected, completing the assessment tool may take several hours or several weeks.

# IS CONTINUING MEDICAL EDUCATION (CME) CREDIT OFFERED?

A maximum of five CME hours will be offered to participants, depending on their level of involvement in the process (e.g., participating in the webinars and completing part or all of the assessment tool).

# HOW WILL INFORMATION AND RESOURCES BE SHARED WITH OUR TEAM?

All materials and resources included in the PSH Consult will be available online through the ASA's education center, available at: https://education.asahq.org.

Each member of your team will be given access to this site, where they will be able to review the pre- and post-assessment webinar presentations (slides and audio recordings), access the individual (online) and team (downloadable excel file) versions of the assessment tool, and all additional resources.

This site will also be used by participants to track their participation and secure CME credits.

# WHAT IS THE PSH LEARNING COLLABORATIVE?

The PSH Learning Collaborative brings together leading organizations from across the country to engage in peer-to-peer networking and shared learning focused on planning, implementing, evaluating, enhancing, and/or expanding successful PSH pilots. The collaborative features two membership levels, a Core Collaborative and an Advanced Cohort, each designed to meet the specific needs of organizations in different stages of their journey to value-based perioperative care.

- The Core Collaborative is designed for organizations that are in the early stages of transformation and therefore primarily focused on learning, building capabilities, and preparing for implementation.
- The Advanced Cohort is intended for organizations that have already launched PSH pilots and are therefore focused on benchmarking, performance improvement, and expansion.

The first round of the PSH Learning Collaborative ("PSH 1.0") launched in April 2014, ran through November 2015, and included 44 organizations nationwide. The second iteration ("PSH 2.0") launched in April 2016, will run through March 2018, and includes 58 organizations, reflecting more than 30% growth from PSH 1.0 to 2.0.





#### WHAT ARE THE KEY BENEFITS OF PARTICIPATING IN THE PSH LEARNING COLLABORATIVE?

- Peer-to-peer networking and shared learning opportunities (both in-person and virtual)
- · Tools and resources to support successful implementation and expansion of the model
- Access to PSH, population health, and value-based care and contracting subject matter experts

#### HOW DOES THE PSH CONSULT RELATE TO THE PSH LEARNING COLLABORATIVE?

The PSH Consult is available to any organization interested in learning more about or preparing to implement the PSH model. It is not limited to those currently participating in PSH Learning Collaborative.

For organizations not participating in the collaborative, the assessment will provide general education, strategic guidance, and key resources to support implementing or optimizing a PSH within your organization. It will also provide a foundation for future collaborative participation, if desired.

For current collaborative members, the PSH Consult provides an opportunity to receive more customized support, focused specifically on your organization's existing capabilities and unique opportunities, rather than those of the larger PSH 2.0 membership, which the collaborative's activities and resources tend to focus on.

Both organizations participating in the collaborative and those that are not will benefit from the PSH Consult, which is designed to complement and enhance, not duplicate or replace, the benefits of participating in the collaborative.

# IS THE PSH LEARNING COLLABORATIVE ACCEPTING NEW MEMBERS?

PSH 2.0 is not currently accepting new members, but we anticipate that an open application process will begin in 2017 for the next round of the collaborative ("PSH 3.0"), which will launch in early 2018.

# WHERE CAN I FIND MORE INFORMATION?

Please visit: http://www.asahq.org/psh/pshconsult

#### WHO DO I CONTACT WITH QUESTIONS?

If you have any questions regarding the PSH Consult including the services provided, scheduling or pricing, please send an email to PSHConsult@asahq.org.