

# AQI: Where Data Becomes Value



## Level: NACOR® Basic

### Measure: Patient Education on Safe Opioid Storage and Disposal

Debbie Kim, practice manager at All American Anesthesia Associates, recently noticed that one of the physician anesthesiologists on staff, Albert Jones, M.D., had not been distributing informational pamphlets to patients about safe opioid storage and disposal. Debbie uncovered the discrepancy when reviewing NACOR Basic data.

Because of the oversight by Dr. Jones, the practice has not been able to demonstrate its commitment to patient safety when reporting to AQI's NACOR on Internal Improvement Measure 02: Patient Education on Safe Opioid Storage and Disposal.

When Debbie approached Dr. Jones, she learned that he ran out of pamphlets last month and forgot to tell her that he needed to reorder them. Recognizing an opportunity to improve NACOR Basic scores on the Internal Improvement Measure, Debbie scheduled an in-service meeting with clinicians to remind them about the importance of educating patients about safe opioid storage and disposal.

To ensure that clinicians in the practice are reporting Internal Improvement Measure 02 and to ensure patients are educated on safety regarding opioids, Debbie has now included the informational pamphlet in patient discharge orders, as well as in emails to patients.

By providing written education on storage and disposal of opioid medications, the practice can **track its performance internally, demonstrate value and quality care to payers and facility administrators** and include the measure as part of the practice's quality improvement initiatives.

To learn more, visit [asahq.org/demonstrate](https://asahq.org/demonstrate)

